

THE HAWTHORNS SURGERY
PATIENT PARTICIPATION GROUP NEWSLETTER
NOVEMBER 2018

IMPORTANT MESSAGES

Repeat prescriptions.

Please only order what is needed and if you do build up a surplus let the pharmacist know so they can adjust the repeat order. This will not change your repeat prescription but will prevent stock piling of medication

Missed appointments.

If you find you no longer need a booked appointment please phone and cancel as up to 4% of appointments are not attended. This often means a patient who needs an appointment cannot get one.

Extended access to a GP.

On 1st October access to GP out of hours commenced but the take up so far has been low.

Routine only appointments are available early in the morning and later in the evening as well as the weekend.

The extended sessions are held at Poplars Surgery, Holly Lane and are covered by GPs on a rota basis from all surgeries that are participating and including GPs from our surgery.

Pneumococcal vaccine.

This is now available as a one-off injection for patients aged 65 and over. Please contact the surgery to make an appointment or it can be given when you attend for the flu jab.

NHS 70th Celebrations.

Teresa Monteiro, one of the PPG members, attended an event celebrating 70 years of the NHS organised by Birmingham and Solihull Clinical Commissioning Group and she gave a very interesting account of the event. She said what an excellent meeting it had been and talked about different ways other PPGs operated. There were PPG members from several practices who outlined the work they were doing with their GP Practice.

There were health promotion events and information of how some longstanding PPGs went into the community for example to their local pharmacies to talk to people about managing their medication.

In one CCG £1.6 million has been saved in one year by better management of prescriptions through a reduction in over prescribing.

Members of one PPG went into local schools to promote healthy eating. Children were encouraged to produce posters on healthy lifestyles which were then put on display in the surgery.

Teresa was thanked for a very full and interesting talk on this event and if you want more information please read the full minutes which are on our GP webpage and on display in the surgery.

Norman Laud Site

You may have noticed that the site has now been cleared and the original building has been demolished.

The new building will be built further back to allow for a mini roundabout to make it easier and safer for parents taking and fetching children from the nursery.